

ESP Reset:

If the ESP controller does not respond as per the operating instructions a reset can be carried out

Turn the towel warmer off at the switch on the wall and leave off for at least 1.5 hours.

After this elapsed time, turn it back on at the wall.

The towel warmer will do a self-check where the LED light will flash quickly on and off approximately about 20 times.

Once the self-check has finished the LED light should start to pulse on and off like a slow heartbeat. This means it is in ECOSAVE mode and is working as it should.

If however, the LED light does not come on or repeats the self-check mode then the ESP controller requires servicing.

Contact Heirloom for further information

Operating instructions are available from our website

In normal operation the Green touch pad ESP controller has three modes:

- 1. ECOSAVE Mode:** the LED light will pulse on and off like a slow heartbeat.
- 2. ECOBOOST Mode:** the LED light will blink on and off – slightly faster than the pulse – the towel warmer will heat to full power but the ESP will automatically return to ECOSAVE mode after 4 hours.
- 3. CONTINUOUS FULL POWER MODE:** the LED light remains on without blinking or pulsing. The towel warmer will heat to full power and the ESP will stay in this mode until you set back to ECOSAVE